



GENERATIONS UNLIMITED/LOCAL MOTION REASONABLE ACCOMODATION POLICY

Generations Unlimited (DBA Local Motion) will make reasonable accommodations/modifications to its policies, practices and procedures when such accommodations are necessary to avoid discrimination on the basis of disability.

Requests for reasonable accommodations are to be made in advance and should be sent in writing to:

Generations Unlimited/Local Motion
10913 Ellenton Street
Barnwell, SC 29812
Or
shalas@generationsunlimited.org

For inquiries, questions or comments about this policy, call Generations Unlimited at (803) 541-1249.

As stated, requests for reasonable accommodations should generally be made in advance. When the request cannot be made in advance, the personnel who receive the request (driver, call taker or dispatcher) shall contact the Transit Manager for a decision. The decision of Generations Unlimited Transit Manager is final for the individual trip in question.

The individual requesting a reasonable accommodation must give his/her name, address, and phone number. The request itself must clearly state the Generations Unlimited/Local Motion policy, practice or procedure for which a reasonable accommodation is being requested. Furthermore, it must clearly explain what modification is being requested and why. The request for a reasonable accommodation does not have to use the specific words "reasonable modification"; however, it must be clear what is being requested. The request for reasonable accommodation will be granted unless one of the following situations exist:

- Granting the request fundamentally alters the nature of Local Motion transit services, programs or activities,

- Granting the request creates a direct threat to the health or safety of the driver or anyone else, (e.g. exposing the vehicle to operational hazards, leaving a vehicle unattended for a period of time),
- The individual can fully use the service, program or activity as intended without requested modification,
- Granting the request results in undue financial or administrative burden.

In the event a request for reasonable accommodation is denied, Generations Unlimited/Local Motion will work with the individual(s) making the request to identify and implement alternative actions, steps or modifications that could be taken to ensure the individual receives services or benefit sought for future transportation.

Generations Unlimited/Local Motion recognizes that requests for reasonable accommodations may come through the complaint process. Any complaint that is, in fact, a request for reasonable accommodation will be handled in accordance with this policy.